

BOOKING TERMS AND CONDITIONS
Lakeside Villa, Oak Island Harbour

DEPOSIT/ PAYMENT PROCEDURE

If you are interested in booking our villa we require a deposit of £200 or \$3000 per week within seven days of a verbal booking. The balance is payable eight weeks before departure. Bookings within 6 weeks of departure require full payment at the time of booking. Pool heating is an optional extra.

SECURITY DEPOSIT

A separate refundable security deposit of £400 or \$500 is required. This will be refunded on confirmation that the property has been left satisfactorily on your departure, and the key returned.

CANCELLATIONS

If the client does not pay the balance of the holiday at the prescribed time we reserve the right to cancel the booking. In this event or if the client cancels after the booking is accepted the deposit will be forfeited.

Cancellations charges are:

<u>Prior to departure</u>	<u>Amount</u>
❖ More than 6 weeks	Deposit only
❖ 6 weeks or less	Full amount

If we are subsequently able to re-let following a cancellation we will refund the income from that rental less £75/\$100 cancellation fee.

We suggest you take out separate insurance to cover this eventuality.

RESPONSABILITIES

We cannot be responsible for, and shall not be liable in respect of losses or damage or changes caused by events such as strikes, riots, political unrest, hostilities, war or threat of war, terrorist activity, Industrial disputes, fire, flood, technical/weather, problems to transport, aircraft grounded, closure of airports or ports, weather conditions or any event beyond our control.

SWIMMING POOL

We cannot accept liability for injury, howsoever caused as a result of using the pool. Guests are requested not to allow children to play unsupervised. Please do not take glass items into the pool area.

PASSPORTS

Clients are responsible for the provision of international travel documents. Clients who are unable to travel because inadequate visa/passport will be charged the applicable rate.

SMOKING AND PETS

Please note - our villa is a no - smoking home. Smoking is only allowed in the pool area.
Pets are not allowed.